



# NETGEAR®

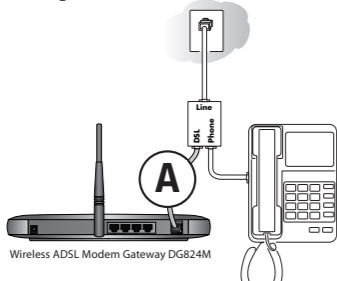
Wireless ADSL Modem Gateway DG824M

## Quick Installation Guide

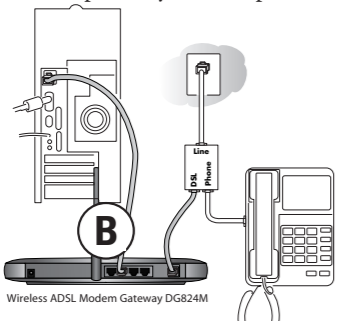
Before you begin, locate the ADSL configuration information from your Internet Service Provider (ISP). If you need help doing so, the “Connecting the Gateway to the Internet” chapter in the *Reference Manual* on the *Model DG824M Resource CD* explains how.

### 1 Connect the DG824M

- Turn off your computer.
- Connect the phone line from the DG824M ADSL port (A) to your ADSL phone line outlet.



- Connect the Ethernet cable (B) from your DG824M's LAN port to the Ethernet adapter in your computer.



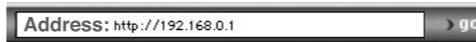
- Connect the power adapter to the gateway and plug it in to a power outlet. Verify the following:
  - The power light is lit after turning on the gateway.
  - The ADSL link light is solid green, indicating a link has been established to the cable network.
- Now, turn on your computer. If software usually logs you in to your Internet connection, do not run that software or cancel it if it starts automatically.
  - The local lights are lit for any connected computers.

Note: For instructions on connecting computers to the DG824M via wireless links, please see the *Reference Manual* on the *Model DG824M Resource CD*.

### 2 Log in to the Gateway.

Note: Your computer needs to be configured for DHCP. For instructions on configuring for DHCP, please see Appendix C in the *Reference Manual* on the *Model DG824M Resource CD*.

- Connect to the gateway by typing `http://192.168.0.1` in the address field of Internet Explorer or Netscape/E Navigator.



- When prompted, enter **admin** for the user name and password for the **password**, both in lower case letters. After logging in, you will see the menu below.

Setup Wizard

System Can Now Detect The Connection Type Of WAN Port, Or You Can Configure It By Yourself.

Do You Want System To Detect The Connection Type?

- Yes.  
 No. I Want To Configure By Myself.

Next

### 3 Connect to the Internet

- If you do not see the menu above, click the Setup Wizard link on the upper left of the main menu. Click the Yes button in the *Setup Wizard*, and click the Next button to let the Setup Wizard automatically detect what type of Internet connection your ISP has provided.
- Follow the steps in the Setup Wizard to input the Internet configuration parameters from your ISP.

Note: If you were unable to connect to the gateway, please refer to the Troubleshooting Chapter in the *Reference Manual* on the *Model DG824M Resource CD* which came with the gateway.

### 4 Connect an ADSL microfilter to your phone

- ADSL transmissions use your phone wires and can interfere with the quality of your phone service. A microfilter eliminates such problems. Depending on the country of purchase, a microfilter may be included in your DG824M package. Locate a suitable microfilter.
- Connect the microfilter to your phone line between the phone set and the phone line wall outlet. Each phone set requires a microfilter.

Note: Improperly connecting a microfilter to your DG824M gateway will block your ADSL connection.

## Technical Support

Thank you for selecting NETGEAR products. Please register online and take advantage of the technical support resources such as our online knowledge base. Technical support is available on line twenty-four hours a day, seven days a week.

## Register Your Product

To register, point your browser to this location:

<http://www.NETGEAR.com/register>

## Search Our Knowledge Base

The most up-to-date information, such as drivers, manuals, firmware, and frequently asked questions are available in the comprehensive knowledge base on the web site. Point your browser to <http://www.NETGEAR.com/support/> and choose the product you are interested in to browse for additional information. You can also submit natural language searches to the knowledge base to see if a solution is already available for issues you may run into.

## Submit Questions Through the Web

If the knowledge base does not yield satisfactory resolution, simply fill in the escalation form to submit the question to our technicians who will handle them on a first come first serve basis. most cases are answered within one business day.

## E-Mail

You can also send us an e-mail at [support@netgear.com](mailto:support@netgear.com). To allow our technicians to help you effectively, please include as much detail as possible in your e-mail.

## Customer Support

You can contact Customer Support at these toll free numbers:

Country	Call	Country	Call
Australia	1800-787-638	Japan	0120-66-5402
Austria	00800-06384327 008000-NETGEAR	Korea	00308-11-0319
Canada	888-NETGEAR	New Zealand	00-800-1233-4566
Denmark	808-82179	Norway	800-12041
Finland	0800-111-036	Singapore	001-800-1233-4566
France	0800-771-753	Sweden	0200-298-298
Germany	00800-06384327 008000-NETGEAR	Switzerland	00800-06384327 008000-NETGEAR
Hong Kong	001-800-1233-4566	United Kingdom	020-7216-0014
Holland	0800-023-0981	United States	888-NETGEAR

## Defective or Damaged Merchandise

Defective or damaged merchandise should be returned to your point-of-purchase representative.

This information supersedes all support information printed on any NETGEAR packaging or documentation.

## Hardware Warranty

Subject to the provisions described below, this NETGEAR product is protected for three (3) year against defects in material and workmanship.

Should a product fail to perform as described above within the warranted period, it will be repaired or replaced with the same or functionally equivalent product by NETGEAR, at its discretion, free of charge provided you: (1) return the failed product to a NETGEAR designated repair facility with shipping charge prepaid, and (2) provide NETGEAR with proof of the original date of purchase. Repaired or replacement products will be returned to you with shipping charges prepaid. Replacement products may be refurbished or contain refurbished materials. If NETGEAR, by its sole determination, is unable to repair or replace the defective product, it will refund the depreciated purchase price of the product. This warranty does not apply if, in the judgement of NETGEAR, the product fails due to damage from shipment, handling, storage, accident, abuse or misuse, or if it has been used or maintained in a manner not conforming to product manual instructions, has been modified in any way, or has had any serial number removed or defaced. Repair by anyone other than NETGEAR or an approved agent will void this warranty. The maximum liability of NETGEAR under this warranty is limited to the purchase price of the product covered by the warranty.

Prior to returning any defective product, the end customer or the reseller from whom the end customer originally purchased the product must obtain a Return Materials Authorization (RMA) number from NETGEAR. All defective products should be returned to NETGEAR with shipping charges prepaid. NETGEAR will not accept collect shipments

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